# UTILIZATION, COST, AND QUALITY OF CARE IN MEDICAID INTERMEDIATE CARE FACILITIES FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES



PERFORMANCE AUDIT SERVICES INFORMATIONAL AUDIT ISSUED SEPTEMBER 17, 2014

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LOUISIANA LEGISLATIVE AUDITOR DARYL G. PURPERA, CPA, CFE

September 17, 2014

The Honorable John A. Alario, Jr., President of the Senate The Honorable Charles E. "Chuck" Kleckley, Speaker of the House of Representatives

Dear Senator Alario and Representative Kleckley:

This report provides the results of our audit of utilization, cost, and quality of care in Medicaid intermediate care facilities for individuals with developmental disabilities (ICFs/DD). Appendix A contains information on utilization, cost, and quality by facility and Appendix B contains our scope and methodology. I hope this report will benefit you in your legislative decision-making process. The procedures performed for this informational audit were significantly less than those required in a performance audit conducted in accordance with *Government Auditing Standards*. Our procedures were limited to those we considered necessary to obtain the information needed to address the topics we evaluated.

We would like to thank the Department of Health and Hospitals for its assistance during this audit.

Sincerely,

Daryl G. Purpera, CPA, CFE Legislative Auditor

DGP/ch

ICF-DD 2014

## Louisiana Legislative Auditor Daryl G. Purpera, CPA, CFE

### Utilization, Cost, and Quality of Care in Medicaid Intermediate Care Facilities for Individuals with Developmental Disabilities

September 2014



Audit Control # 40130060

## Introduction

Louisiana is in the planning stages for developing Medicaid managed care for recipients of long-term care services. According to the Department of Health and Hospitals (DHH), the key objectives of managed long-term care are the following:

- Improve quality of services and health outcomes
- Decrease fragmentation and improve coordination of care
- Create a system that utilizes proven and/or promising practices
- Refocus the system in order to increase choice and provide more robust living options for those who need long-term care and their families
- Rebalance the system in order to meet the growing demand for services within the existing level of expenditures for the long-term care population

The purpose of this report is to provide information on the current utilization, cost, and quality of care in Medicaid intermediate care facilities for individuals with developmental disabilities (ICFs/DD) to evaluate the future impact of managed care in these areas. This report covers ICFs/DD; however, the final report

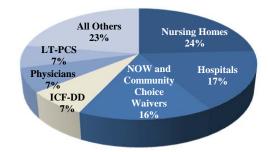
An Intermediate Care Facility for Individuals with Developmental Disabilities (ICF/DD) is a facility with four or more beds providing 24-hour care and health and habilitation services for people with developmental disabilities or other related conditions.

Source: DHH ICF/DD Provider Manual

in this series will examine Medicaid home and community-based services, including the New Opportunities Waiver (NOW) and the Long-Term Care Personal Care Services (LTPCS) program. The first report in this series, which analyzed utilization, cost, and quality of care in Medicaid nursing facilities, was issued in June 2014.

As of May 2014, Louisiana offered ICF/DD services at 524 facilities, all of which participate in the state's Medicaid program. These 524 facilities had a total of 5,810 licensed beds. As of June 2014, there were 4,789 filled beds. During fiscal year 2013, private ICFs/DD received approximately \$247.4 million or 7% of the total Medicaid budget for private providers of all types of Medicaid programs, as shown in Exhibit 1.

### Exhibit 1 Fiscal Year 2013 Top Medicaid Private Provider Groups



**Source:** Prepared by legislative auditor's staff using information provided by DHH.

### ICF/DD services are funded

through the Medicaid program, which is administered by DHH. DHH's Office for Citizens with Developmental Disabilities (OCDD) provides oversight of all developmental disabilities services provided by DHH, including services provided directly by the department and those provided through agreements with public and private providers. ICFs/DD are licensed by DHH's Health Standards Section, which inspects these facilities to evaluate their compliance with licensing and certification requirements. Individuals residing in licensed, private facilities are represented by an ombudsman (The Advocacy Center). The ombudsman investigates and resolves complaints, visits facilities, and serves as a liaison between residents, their families, and the ICF/DD facility and employees.

### Developmental disability

services include information and referral services, support coordination services, system entry services, development of support profiles and plans, individual and family support services, living options, habilitation services, and vocational services.

**Source:** Louisiana's Developmental Disabilities Law (La. R.S. 28:451.1 et seq)

According to the U.S. Centers for Medicare & Medicaid Services (CMS), ICF/DD services are the most comprehensive benefit provided by the Medicaid program. ICF/DD services have been offered by the Medicaid program since 1971. These services are provided to people with developmental disabilities in need of active treatment services.<sup>1</sup> Active treatment services include:

- Occupational, speech, physical and recreational therapies
- Psychological and psychiatric services
- Audiology services
- Social work services
- Special education services

<sup>&</sup>lt;sup>1</sup> According to CMS, "active treatment" is a continuous, aggressive, and consistent implementation of a program of specialized and generic training, treatment, and health or related services directed toward helping the enrollee function with as much self-determination and independence as possible.

- Dietary services
- Rehabilitation counseling

Appendix A contains information on utilization, cost, and quality by ICF/DD, and Appendix B contains our scope and methodology.

## Section 1: Utilization of Medicaid Intermediate Care Facilities for Individuals with Developmental Disabilities

The number of Louisiana Medicaid beds in ICFs/DD that were filled decreased from 5,082 in 2011 to 4,789 as of June 2014. Despite this decrease, DHH acknowledges Louisiana's dependence on institutional care, stating in November 2012 that Louisiana has a disproportionally high number of ICFs/DD.<sup>2</sup>

To receive ICF/DD services, individuals must meet certain criteria and must be certified by OCDD or human services district/authority staff. To access OCDD services, including ICF/DD services, individuals apply at an OCDD regional office or human services district/authority. During this process, intake staff administers standard screening tests that measure functional limitations and support needs. Agency staff also examines documentation with regard to age of onset, diagnosis, and evidence of substantial functional limitations. To be approved for OCDD services, an appropriate diagnosis or related condition must be documented

and supported. This documentation must show that the disability occurred before age 22 and that the disability is chronic or likely to last throughout the client's life. This documentation must also identify at least three substantial functional limitations, as described in Figure 1. Diagnoses such as autism, Down syndrome, or spina bifida which may indicate a developmental disability must be supported by documentation. Mental disorders (such as schizophrenia, post-traumatic stress disorder, or personality disorders) are not

### Figure 1

A developmental disability substantially limits three or more areas of major life activity, such as self-care, learning, mobility, or capacity for independent living.

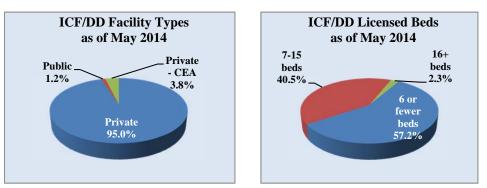
considered primary diagnoses or related conditions indicative of a developmental disability.

As of May 2014, Louisiana offered ICF/DD services at 524 facilities. ICF/DD services are offered by private and public providers. A total of 518 (98.8%) facilities are privately operated, including 20 former public facilities that have converted to privately operated facilities.<sup>3</sup> The remaining six facilities are operated by state government entities, including DHH's Office of Behavioral Health and Office for Citizens with Developmental Disabilities and the Department of Education.<sup>4</sup> Of the 524 facilities, 300 (57.2%) have six licensed beds or fewer, while 212 (40.5%) have 7-15 licensed beds, and 12 (2.3%) have 16 or more beds. See Exhibit 2 for additional information.

<sup>&</sup>lt;sup>2</sup> Request for Information, Long Term Services and Supports for Persons Enrolled in Louisiana Medicaid (November 2012).

<sup>&</sup>lt;sup>3</sup> Referred to throughout this report as Cooperative Endeavor Agreement facilities or CEAs.

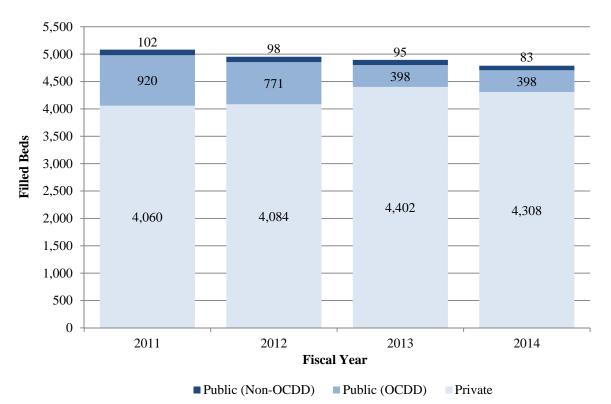
<sup>&</sup>lt;sup>4</sup> OCDD operates the Pinecrest Supports and Services Center. The other five public ICFs/DD include the Louisiana Special Education Center and the Transitional Family Life Center operated by the Louisiana Department of Education in Rapides Parish, and the following public facilities operated by DHH's Office of Behavioral Health (East Louisiana State Hospital): Lelia Jackson Community Home, T.N. Armistead Group Home, and Warren Taylor Price Sr. Community Home, all in East Feliciana Parish.



### Exhibit 2: Louisiana ICF/DD Characteristics as of May 2014

Source: Prepared by legislative auditor's staff using information provided by OCDD.

As of May 2014, 337 (64.3%) of 524 ICFs/DD were 100% occupied. From fiscal years 2011 through 2014, total ICF/DD filled beds have decreased from 5,082 to 4,789. See Exhibit 3 for additional information regarding total filled beds by ICF/DD type from fiscal years 2011 through 2014.



### Exhibit 3: Total Filled Beds by ICF/DD Type Fiscal Years 2011-2014

**71.1% of all private ICF/DD residents were assigned to either a "limited" or "extensive" level of care as of April 2014.** Individuals residing in private facilities complete the Inventory for Client and Agency Planning (ICAP) assessment to determine the level of care required, which in turn is used to set the daily rate paid to the provider for that individual.<sup>5</sup> Of the 4,090 individuals living in private facilities statewide as of April 2014, the highest percentage (35.7%, or 1,462 individuals) were assigned to a "limited" level of care, while 35.4% (1,448 individuals) were assigned to an "extensive" level of care. See Exhibit 4 for additional information on ICAP levels of care and total number of individuals assigned to each level of care as of April 2014.

	Exhibit 4 ICAP Levels of Care and Total Number of Individuals April 2014						
ICAP Level of Care	Definition	Total Number (%) of Individuals					
Intermittent	Supports on an as-needed basis, characterized as episodic in nature	243 (5.9%)					
Limited	Supports characterized by consistency over time; time-limited but not of an intermittent nature	1,462 (35.7%)					
Extensive	Supports characterized by regular involvement (e.g., daily) in at least some environments (such as work or home) and not time- limited	1,448 (35.4%)					
Pervasive	Supports characterized by their constancy and high intensity; provided across environments (such as work or home) and not time-limited	937 (22.9%)					
Total	Total Individuals Living in Private ICFs/DD4,090 (100.0%)						
<b>Note:</b> Does not include CEA or public facilities. <b>Note:</b> Providers can apply for a pervasive plus supplement, which is time-limited and supplements staff to							

provide life-sustaining complex medical care or care for dangerous life-threatening behavior.

**Source:** Prepared by legislative auditor's staff using information provided by OCDD and Medicaid Rate and Audit Review.

**Louisiana's use of ICFs/DD exceeds national benchmarks.** According to an October 2013 American Health Care Association report, Louisiana had the fifth highest number of ICFs/DD in the country. Since August 2006, DHH has closed or downsized the public facilities it operated from nine to one. However, nationally, Louisiana still ranked sixth highest in total number of beds and residents as of October 2013. In addition, according to a 2013 report, Louisiana exceeded the national average of people with developmental and intellectual disabilities receiving residential services in a setting other than a family home.<sup>6</sup> As of November 2012, Louisiana ranked behind the rest of the nation in the use of home and community-based services. However, in recent years, home and community-based services have increased. According to CMS, emphasis is now placed on people living in their own homes, controlling their own lives, and being an integral part of their home community.

<sup>&</sup>lt;sup>5</sup> The ICAP is a standardized instrument for assessing adaptive and maladaptive behavior and includes a service score which indicates the overall level of care, supervision or training the individual requires. It is not required for individuals being admitted to a state-operated facility.

<sup>&</sup>lt;sup>6</sup> Residential Services for Persons with Intellectual or Developmental Disabilities: Status and Trends Through Fiscal Year 2011 (University of Minnesota, Research and Training Center on Community Living, Institute on Community Integration, 2013).

## Section 2: Cost of Medicaid Intermediate Care Facilities for Individuals with Developmental Disabilities

During fiscal years 2011 through 2013, ICFs/DD in Louisiana received approximately \$1.3 billion in Medicaid payments. Exhibit 5 summarizes annual Medicaid payments to ICFs/DD during this timeframe by type of facility. Appendix A summarizes expenditures by individual ICFs/DD.

	Exhibit 5 Medicaid ICFs/DD Total Annual Payments in Louisiana Fiscal Years 2011 through 2013									
Fiscal	Private Fa	acilities	Public H	Facilities	Total,					
Year	Private	Private CEA	Public (OCDD)	Public (Non-OCDD)	All Facilities					
2011	\$219,192,889	\$8,045,568	\$197,589,464	\$19,341,450	\$444,169,371					
2012	220,061,344	11,942,134	206,812,015	22,197,629	461,013,123					
2013	214,726,499	32,861,533	140,481,018	20,430,169	408,499,219					
Total	Total \$653,980,732 \$52,849,235 \$544,882,496 \$61,969,249 \$1,313,681,712									
Source: Pr	repared by legislative a	uditor's staff using o	lata provided by OCE	DD.						

DHH pays private ICFs/DD a daily specific rate for each individual living in a Medicaid ICF/DD. Daily rates are calculated based on several cost components, as described below:

- **Direct Care Component:** expenses such as direct care salaries and wages, medical services and supplies, therapeutic and training supplies, habilitation costs, and recreational supplies
- Care Related Component: expenses such as salaries and wages for care related (support) staff, dietary and educational supplies, and personal items such as clothing and hygiene items
- Administrative/Operating Component: expenses such as salaries and wages for administrative and operating staff, utilities, insurance, maintenance, laundry, and linens
- **Capital Component:** expenses such as depreciation, interest and leasing expense, property taxes

### Figure 2 ICF/DD Rate Calculations

- **Direct Care:** Calculated as 105% of the median cost for each provider peer group, which is further adjusted by the ICAP multiplier
- **Care Related:** Calculated as 105% of the median cost across all providers
- Administrative and Operating: Calculated as 103% of the median cost across all providers
- **Capital:** Calculated as 103% of the median cost for each provider peer group
- **Provider Fee:** As of April 1, 2014, \$16.15 per occupied bed per day

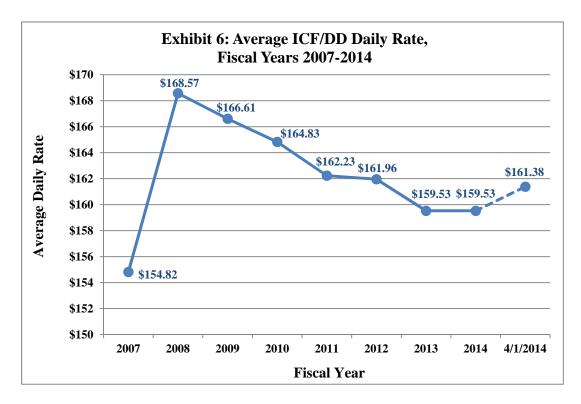
**Source:** Prepared by legislative auditor's staff using the Louisiana Administrative Code and information provided by DHH Rate and Audit Review.

• **Provider Fee:** a bed fee paid by each facility for each bed used for the provision of care on a daily basis

See Figure 2 for additional information regarding rate calculations.

To help ensure that costs reported by ICFs/DD are accurate, DHH contracts with Posthlewaite & Netterville, CPAs to audit cost reports submitted by ICFs/DD, which are used to calculate reimbursement rates. DHH approves ICF/DD daily rates.

**ICFs/DD** have been subject to rate cuts over the past six fiscal years. Overall, from fiscal years 2007 to 2014, ICF/DD daily rates have increased 3.0%, equivalent to a \$4.71 increase in seven years. However, after an 8.9% increase in fiscal year 2008 to an average daily rate of \$168.57, the average daily rate across all ICF/DD settings has since fallen to a low of \$159.53. As of April 1, 2014, the most recent rate change has been a rate increase of \$1.85 to compensate providers for an increase in the provider fee from \$14.30 to \$16.15. Exhibit 6 shows the average daily rate across all ICF/DD settings.



Although ICF/DD rates are supposed to be rebased every three years, the last time ICF/DD rates were rebased, or increased, was in fiscal year 2008. A rate rebase is the process of updating the rate component median costs with more recent cost reporting period information. According to the Louisiana Administrative Code, rate rebasing should occur at least every three years. According to DHH, due to the lack of funding the last ICF/DD rate rebase was in fiscal year 2008, which was approximately seven years ago.

# In 2014, the public will vote on a constitutional amendment that will lock ICF/DD rates into their current amount (which is among the lowest in the last six fiscal years).

ICFs/DD do not currently benefit from a trust fund that supplements daily rates, like the Medicaid Trust Fund for the Elderly does for nursing facilities. Act 439 of the 2013 Regular Legislative Session requires voters to decide whether the Louisiana Medical Assistance Trust Fund will be created as a constitutional fund. Figure 3 contains the wording that will appear on the ballot. However, according to Act 439 of the 2013 Regular Legislative Session, if voters approve this constitutional amendment in November 2014, the Legislature will be able to appropriate funds at the established base rate (which may be increased) for each provider group that pays fees into this fund, including ICFs/DD. Other providers that are included in this proposed amendment are pharmacies and nursing facilities.

### Figure 3 November 2014 Proposition to Amend Louisiana's Constitution

Do you support an amendment to authorize the legislature to create the Louisiana Medical Assistance Trust Fund, for the payment of Medicaid reimbursement to the health care provider groups paying fees into the fund? (Adds Article VII, Section 10.14)

Source: Act 439, 2013 Legislative Session

In addition, the passage of this constitutional amendment would lock in current ICF/DD Medicaid rates as established for fiscal year 2014 and would require that the appropriation only be reduced in the future if it does not exceed the average reduction made to other Medicaid providers and is agreed to in writing by two-thirds of the Legislature or two-thirds of the Joint Legislative Committee on the Budget. According to DHH, there are no current plans to comprehensively adjust ICF/DD rates should this constitutional amendment pass in November 2014.

## Section 3: Quality of Care in Intermediate Care Facilities for Individuals with Developmental Disabilities

Quality of care is important as individuals served by ICFs/DD are often the most vulnerable members of society.<sup>7</sup> According to CMS, most of these individuals have other disabilities in addition to developmental disabilities. For example, many of the individuals are non-ambulatory, have seizure disorders, behavior problems, mental illness, visual or hearing impairments, or a combination of the above.

DHH's Health Standards Section ("Health Standards") performs unannounced surveys at least once every 15 months to ensure that ICFs/DD are in compliance with state and federal regulations. See Figure 4 for the steps in the survey process. In addition to these standard surveys, Health Standards conducts complaint surveys on an as-needed basis.<sup>8</sup>

Since the current federal ICF/DD regulations were implemented in 1988, federal guidance to state ICF/DD surveyors has changed. This guidance now places an increased emphasis on person-centered planning and services that focuses on the preferences, goals and aspirations of each individual and on supporting them in reaching their personal goals. As a result, surveys place increased emphasis on outcomes related to choice, control, relationships, community inclusion, and satisfaction with life, as well as services and supports.

Based on the survey results, ICFs/DD may be found to be in violation of program regulations-resulting in a deficiency--and may be assessed a

### Figure 4 ICF/DD Survey Process Steps

- **Task 1**: Select sample based on the number of individuals living in the facility
- **Task 2**: Review of facility systems to determine how the facility resolves complaints and allegations of abuse, mistreatment, and neglect
  - Task 3: Individual observations, including:
    - How individuals are dressed
    - What activities are taking place
    - Number of staff present
- **Task 4**: Interviews with residents, family/client advocates, and direct care staff
- **Task 5**: Observation of the preparation and administration of medications to individuals
- **Task 6**: Visit to each area of facility serving individuals, such as day programs
- Task 7: Record verification for sampled residents
- **Task 8**: Team assessment of compliance and writing the deficiencies report

**Source:** Prepared by legislative auditor's staff using information provided by CMS.

sanction, which Health Standards determines. There are no federal sanctions.

<sup>&</sup>lt;sup>7</sup> *The Case for Inclusion 2014*, United Cerebral Palsy.

<sup>&</sup>lt;sup>8</sup> According to Health Standards, it receives approximately 1,200-1,500 complaints per year (across all provider types).

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From state fiscal year 2011 through 2013, Louisiana ICFs/DD were cited for 2,996 deficiencies. Exhibit 7 shows the number of deficiencies cited by fiscal year, which was approximately 1,000 per year. Of the total, 355 (11%) deficiencies cited in these three fiscal years were repeat deficiencies. Appendix A contains the number of fiscal year 2013 deficiencies by ICF/DD. Exhibit 8 lists the top 10 providers with the most deficiencies.

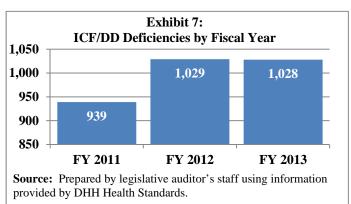


Exhibit 8 ICFs/DD with the Highest Number of Deficiencies Fiscal Years 2011-2013								
Facility City Total Deficiencies								
Harmony Center No. 2	Baton Rouge	54						
Jeff and Nellie Guidry Group	Lafayette	38						
Smith and Cook Group Home	Tangipahoa	36						
Stephanie Group Home	St. Martinville	33						
Crocket Group Home	Lafayette	30						
Regis Group Home	Lafayette	30						
Arc of Acadiana	Iota	28						
Beech Street Community Home	Sulphur	28						
Iberian Group Home	New Iberia	28						
Patout Community Home New Iberia 28								
Source: Prepared by legislative auditor's sta	ff using data provided by HSS.							

From fiscal years 2011 through 2013, the most frequently cited deficiency was providers not paying for required services, such as medical supplies, resulting in quality of care issues. Other frequently cited deficiencies included issues with employee training, administration of medication, and provision of active treatment. Exhibit 9 summarizes the top 10 most cited ICF/DD deficiencies from fiscal years 2011 through 2013.

Exhibit 9 Ten Most Frequently Cited ICF/DD Deficiencies Fiscal Years 2011-2013							
Standard Not Met	Total Citations	Example(s) of When This Deficiency Would Be Cited					
Governing Body Exercises Direction	269	The governing body does not pay for services it is responsible for, resulting in maintenance issues, broken vans, durable medical equipment not obtained, or proper foods not acquired.					
Employee Training Provided	265	Employees not providing care and services for individuals in the manner expected by the individuals' plans, when it is clear that employees are not following policy and accepted procedures for care.					
All Drugs Administered Without Error	244	Medications are not given to the right individual, the right drug or the right dose is not administered, or medications are not administered at the right time or via the right route.					
Active Treatment Program Coordinated by QDDP <sup>9</sup>	128	The QDDP, who is responsible for the coordination of all care and services, does not ensure that all training (both formal and informal), medical care, and all other aspects of the individual's treatment are accurately provided.					
Facility Provides Preventive and General Medical Care	94	General medical care, including dental and health, is not provided in a manner allowing for the individual to reach his or her highest practicable functional level.					
Facility Directly Responsible for Other Living Quarters	84	Even if a facility's premises may be rented from a landlord, the facility must ensure that the requirements for physical environment are met, either through arrangement with the landlord or through the facility's own services.					
Employment of Individuals with History of Abuse Prohibited	68	The facility does not screen potential employees for a prior employment history of child or resident abuse, neglect or mistreatment, as well as for any conviction based on those offenses. (The abuse, neglect or mistreatment must be directed toward a child or an individual who is a resident, in order for the prohibition of employment to apply.)					
Residents Actually Evacuated at Least 1 Drill Per Shift	67	Disaster evacuation drills are not performed as required. The drills are conducted not only to rehearse the individuals and staff for fire, but for other disasters such as hurricanes, tornadoes, floods, etc.					
Nursing Services Provided in Accordance with Resident Needs	57	Provider does not ensure nursing services are provided to meet resident needs, regardless of the cost to the provider.					
Outside Services Meet Needs of Residents Source: Prepared by legislative auditor's s	57	Outside services (i.e., day programs or schools where individuals are trained to reach their highest practicable functional level) are not provided during the day to meet residents' needs.					

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<sup>&</sup>lt;sup>9</sup> Qualified Developmental Disabilities Professional

CMS policy requires specific staffing ratios depending on the acuity of the individual as described in Figure 5. Health Standards evaluates compliance with these ratios during its survey.

During state fiscal years 2011 through 2013, Louisiana ICFs/DD were assessed 39 sanctions, totaling approximately \$64,000 in fines. Of the 39 assessed sanctions, 37 (94.9%) of 39 sanctions addressed issues that

### Figure 5 Federal Staffing Ratios

- 1 staff to 3.2 residents: required for facilities serving children under 12 years, individuals with severe and profound developmental disabilities, with severe physical disabilities, or who are aggressive, assaultive, or security risks, or who demonstrate severely hyperactive or psychotic-like behavior.
- **1 staff to 4 residents:** required for each facility serving individuals with moderate developmental disabilities.
- **1 staff to 6.4 residents:** required for each facility for individuals who function within the range of mild developmental disabilities.

**Source:** Prepared by legislative auditor's staff using information provided by CMS.

threatened the health, safety, or welfare of a resident, and two (5.1%) sanctions addressed issues where a substantial probability that death or serious harm to a resident would result if the condition remained uncorrected. The highest single sanction amount over this three-year period was \$15,300, which was assessed to Harmony Center No. 2 in Baton Rouge.<sup>10</sup> Multiple facilities were assessed \$500 penalties over this three-year period. There were no sanctions assessed in fiscal year 2011, as according to Health Standards, there were no findings that required the use of sanctions. Exhibit 10 contains a list of sanctions and fines by fiscal year. Appendix A contains the number of sanctions and fines by ICF/DD.

Exhibit 10 State Sanctions for ICF/DD Violations Fiscal Years 2011-2013									
Fiscal YearNumber of Sanctions AssessedTotal Amount of PenaltiesAverage Amount of Each Penalty									
2011	0	\$0	\$0.00						
2012	22	19,200	872.73						
2013	17	44,600	2,623.53						
Total 39 \$63,800 \$1,635.90									
Source: Prepa	red by legislative auditor's staff	using data provided by DHF	I.						

There are no national benchmarks that specifically address ICF/DD quality.

Louisiana participates in the National Core Indicators program, a voluntary effort by state agencies serving individuals with developmental disabilities to track and measure their own performance and to pool knowledge and resources to create a nationally validated set of performance measures. There are over 100 performance indicators, addressing topics such as individual outcomes, staff stability and competence, and health, welfare, and rights. However, this program does not establish benchmarks for the performance measures; instead, it encourages

<sup>&</sup>lt;sup>10</sup> As shown on page 12 of this report, this facility was also cited for the highest number of deficiencies during fiscal years 2011-2013.

states to create their own benchmarks. These indicators are also not ICF/DD specific as they include all individuals with developmental disabilities in Louisiana.

Louisiana's overall performance ranking in external studies is comparable to other states and national data. United Cerebral Palsy provides an annual ranking of how well state Medicaid programs serve Americans with intellectual and developmental disabilities. In its 2014 report,<sup>11</sup> Louisiana ranked 12th overall across five different areas. Louisiana was recognized as the second most improved state in terms of its overall ranking, rising from 44th to 12th overall in seven years. The following table summarizes Louisiana's 2014 rankings, along with the rankings for neighboring states. However, again, this analysis is not limited to ICFs/DD since it includes all individuals with developmental disabilities in Louisiana.

Exhibit 11 State Comparison of Medicaid Programs Serving Individuals with Developmental Disabilities Calendar Year 2014											
StatePromoting IndependenceTracking Health, Safety, and Quality of LifeKeeping Families TogetherPromoting ProductivityReaching Those in 											
Louisiana	41st	7th	2nd	24th	28th	12th					
Alabama	27th	2nd	11th	48th	38th	19th					
Texas	47th	20th	16th	43rd	51st	50th					
Arkansas	50th	13th	48th	42nd	34th	45th					
Mississippi											
Source: Prepared	l by legislative auditor'	s staff using data f	from the United C	erebral Palsy's The C	Case for Inclusion	2014 report.					

In addition, the American Health Care Association (AHCA) analyzes state ICF/DD survey data submitted to CMS, including factors related to ICF/DD quality such as use of restraints, medications to control behavior, and investigations of abuse/neglect.<sup>12</sup> While AHCA does not include benchmarks, overall, Louisiana's data is comparable to national data for all of the measures included in Exhibit 12.<sup>13</sup>

<sup>&</sup>lt;sup>11</sup> *The Case for Inclusion 2014*, United Cerebral Palsy.

<sup>&</sup>lt;sup>12</sup> LTC Stats: Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID), October 2013 Update.

<sup>&</sup>lt;sup>13</sup> That is, Louisiana's value is within 5% of the federal value.

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Exhibit 12 Characteristics, Figures and Percentages by State October 2013										
Resident Characteristic	United States	Louisiana	Alabama	Arkansas	Mississippi	Texas				
Total Residents	83,251	4,710	31	1,464	2,555	9,369				
Drugs to Control	40,509	2,398	13	918	438	4,965				
Behavior	(48.7%)	(50.9%)	(41.9%)	(62.7%)	(17.1%)	(53.0%)				
Physical	6,163	306	11	163	192	854				
Restraints	(7.4%)	(6.5%)	(35.5%)	(11.1%)	(7.5%)	(9.1%)				
Restraints	451	0	0	0	39	4				
Time Out Rooms	(0.5%)	(0.0%)	(0.0%)	(0.0%)	(1.5%)	(0.0%)				
Painful Noxious	128	0	0	0	0	11				
Stimuli	(0.2%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.1%)				
Attending Day	42,051	2,592	16	266	597	4,336				
Program	(50.5%)	(55.0%)	(51.6%)	(18.2%)	(23.4%)	(46.3%)				
<b>-</b>	5,730	157	1	17	21	2,166				
Court Ordered	(6.9%)	(3.3%)	(3.2%)	(1.2%)	(0.8%)	(23.1%)				
Investigated Allegations of Abuse	10,861	435	0	142	149	3,517				
Investigated Allegations of	5,652	157	0	73	37	1,831				
Neglect Deaths for Any	1,755	66	1	22	39	109				
Reason	(2.1%)	(1.4%)	(3.2%)	(1.5%)	(1.5%)	(1.2%)				
		<b>Note:</b> This data is a snapshot of survey data as of October 2013, which covers approximately 12-15 months.								

**Source:** Prepared by legislative auditor's staff using information from AHCA.

Currently, quality data for private ICFs/DD is collected by Health Standards through monitoring surveys. However, DHH does not compile this data to compare quality among ICFs/DD. OCDD does measure quality for the one public ICF/DD it operates --Pinecrest Supports and Services Center -- through analysis of resident outcomes and staffing.

In California, the nonprofit California HealthCare Foundation has established a website (CalQualityCare.org) which offers an overall rating for ICFs/DD and rates these facilities in terms of staffing and quality. These ratings are based on staffing levels and the number of deficiencies during inspections and complaint inspections, similar to CMS' Nursing Home Compare website used to provide information on nursing facility quality. Since DHH will be required to measure ICF/DD quality data with the implementation of managed long-term care according to OCDD, the agency should determine whether existing Health Standards data could be collected and analyzed to measure private ICF/DD quality.

## APPENDIX A: INFORMATION ON UTILIZATION, COST, AND QUALITY BY INTERMEDIATE CARE FACILITY FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES (ICF/DD) AS OF MAY 2014

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Region 1 - Greater New Orle	eans Area							
Arthur Community Home	Orleans	Private (CEA)	\$359,808	none listed	none listed	\$0	6	100.0%
Carlisle Court Community Home	Orleans	Private	\$365,443	none listed	none listed	\$0	6	100.0%
Constance Group Home	Orleans	Private	\$426,595	none listed	none listed	\$0	8	87.5%
Craft Group Home	Orleans	Private	\$500,643	2	none listed	\$0	8	100.0%
Elysian Fields Community Home	Orleans	Private	\$333,765	none listed	none listed	\$0	6	100.0%
Gayoso Community Home	Orleans	Private	no payments	none listed	none listed	\$0	8	100.0%
Iberville Community Home	Orleans	Private	\$319,461	none listed	none listed	\$0	6	100.0%
Iberville Group Home	Orleans	Private	\$558,427	none listed	none listed	\$0	8	100.0%
Lakeshore Community Home	Orleans	Private	\$420,457	1	none listed	\$0	6	100.0%
Miller Manor	Orleans	Private	\$330,164	none listed	none listed	\$0	6	100.0%
Nunez Street Community Home	Orleans	Private	\$315,870	none listed	none listed	\$0	6	100.0%

<sup>&</sup>lt;sup>1</sup> Facility name and parish according to the Office for Citizens with Developmental Disabilities

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Olympia Group Home	Orleans	Private	\$554,682	none listed	none listed	\$0	8	100.0%
Rendon Community Home	Orleans	Private	\$301,195	none listed	none listed	\$0	6	100.0%
St. Andrew Group Home	Orleans	Private	\$444,299	none listed	none listed	\$0	8	100.0%
State Street Community Home	Orleans	Private	\$485,894	none listed	none listed	\$0	6	100.0%
Toledano Community Home	Orleans	Private	\$330,365	none listed	none listed	\$0	6	100.0%
Padua Community Services Pediatric Residential Program	Plaquemines	Private	\$1,933,663	9	none listed	\$0	32	90.6%
Probity Community Home	St. Bernard	Private	\$297,358	none listed	none listed	\$0	6	100.0%
Utopia Community Home	St. Bernard	Private	\$379,360	1	none listed	\$0	7	100.0%
Verrett Group Home	St. Bernard	Private	\$510,634	none listed	none listed	\$0	8	100.0%
Region 2 - Capital Area								
Mary Marcombe Home	Ascension	Private	\$224,948	none listed	none listed	\$0	6	83.3%
New River Home	Ascension	Private	\$725,869	1	none listed	\$0	8	100.0%
New Vista Community Home	Ascension	Private	\$222,001	none listed	none listed	\$0	4	100.0%
Pennville Home	Ascension	Private	\$411,541	none listed	none listed	\$0	7	85.7%
Ridgeway House	Ascension	Private	\$428,928	none listed	none listed	\$0	7	100.0%
Abundance Home	East Baton Rouge	Private	\$272,010	none listed	none listed	\$0	6	83.3%
Andover Group Home	East Baton Rouge	Private	\$374,501	2	none listed	\$0	8	75.0%
Arcadia Home	East Baton Rouge	Private	\$454,392	4	none listed	\$0	8	87.5%
Atkinson Community Home	East Baton Rouge	Private	\$405,531	none listed	none listed	\$0	6	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Azalea Home	East Baton Rouge	Private	\$346,043	none listed	none listed	\$0	6	100.0%
Beauregard Home	East Baton Rouge	Private	\$304,280	4	none listed	\$0	6	100.0%
Bedford Group Home	East Baton Rouge	Private	\$456,942	none listed	none listed	\$0	8	87.5%
Braewood Home	East Baton Rouge	Private	\$458,914	none listed	none listed	\$0	8	100.0%
Broussard Community Home	East Baton Rouge	Private	\$333,886	none listed	none listed	\$0	6	100.0%
Central Woods Home	East Baton Rouge	Private	\$312,281	1	none listed	\$0	8	100.0%
Colonel Allen Community Home	East Baton Rouge	Private	\$403,913	3	none listed	\$0	6	100.0%
Constance Home	East Baton Rouge	Private	\$406,211	1	none listed	\$0	8	100.0%
Convention Street Group Home	East Baton Rouge	Private	\$362,190	none listed	none listed	\$0	8	75.0%
Curran Home	East Baton Rouge	Private	\$353,767	1	none listed	\$0	8	87.5%
Dena Lynn Community Home	East Baton Rouge	Private	\$334,866	3	none listed	\$0	6	66.7%
D'Hemecourt	East Baton Rouge	Private	\$284,025	none listed	1	\$500	6	100.0%
Drusilla Lane Group Home	East Baton Rouge	Private	\$504,630	none listed	none listed	\$0	8	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Dundee Group Home	East Baton Rouge	Private	\$367,934	11	none listed	\$0	8	100.0%
East Drive Group Home	East Baton Rouge	Private	\$428,826	5	none listed	\$0	8	87.5%
Elissalde Group Home	East Baton Rouge	Private	\$348,605	none listed	none listed	\$0	8	75.0%
Florida Home	East Baton Rouge	Private	\$446,502	3	none listed	\$0	8	62.5%
Florida Street Group Home	East Baton Rouge	Private	\$306,377	none listed	none listed	\$0	8	87.5%
General Taylor Home	East Baton Rouge	Private	\$238,031	none listed	none listed	\$0	4	100.0%
Goodwood Home	East Baton Rouge	Private	\$436,824	4	none listed	\$0	8	100.0%
Goudchaux Community Home	East Baton Rouge	Private	\$311,801	none listed	none listed	\$0	6	83.3%
Graham Home	East Baton Rouge	Private	\$301,269	none listed	none listed	\$0	6	100.0%
Harmony Center #2	East Baton Rouge	Private	\$412,029	30	4	\$15,300	8	87.5%
Hooper Road Community Home	East Baton Rouge	Private	\$340,729	7	none listed	\$0	6	100.0%
Inchbrook Group Home	East Baton Rouge	Private	\$438,591	3	none listed	\$0	8	100.0%
Ivy Group Home	East Baton Rouge	Private	\$460,839	1	none listed	\$0	8	87.5%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Jefferson Park Home	East Baton Rouge	Private	\$491,801	none listed	none listed	\$0	8	100.0%
King Bradford Home	East Baton Rouge	Private	\$417,584	10	none listed	\$0	6	83.3%
Lakeside Home	East Baton Rouge	Private	\$408,764	2	none listed	\$0	8	100.0%
Landsbury Home	East Baton Rouge	Private	\$397,538	none listed	none listed	\$0	6	100.0%
Lobdell Community Home	East Baton Rouge	Private	\$305,649	3	none listed	\$0	6	83.3%
Marcia Home	East Baton Rouge	Private	\$274,534	9	none listed	\$0	6	100.0%
Martin Community Home	East Baton Rouge	Private	\$337,637	3	none listed	\$0	6	83.3%
Mollylea Community Home	East Baton Rouge	Private	\$404,599	none listed	none listed	\$0	8	87.5%
Morgan Meadow Community Home	East Baton Rouge	Private	\$325,473	6	none listed	\$0	6	100.0%
Newcastle Community Home	East Baton Rouge	Private	\$337,891	1	none listed	\$0	6	83.3%
Newport Group Home	East Baton Rouge	Private	\$515,463	2	none listed	\$0	8	100.0%
Northridge Home	East Baton Rouge	Private	\$289,575	2	none listed	\$0	6	83.3%
Norwich Home	East Baton Rouge	Private	\$349,206	none listed	none listed	\$0	6	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Orangewood Drive Home	East Baton Rouge	Private	\$337,135	none listed	none listed	\$0	6	100.0%
Pecos Home	East Baton Rouge	Private	\$406,244	4	none listed	\$0	6	100.0%
Plantation Community Home	East Baton Rouge	Private	\$640,925	5	none listed	\$0	6	100.0%
Ponderosa Home	East Baton Rouge	Private	\$352,369	4	none listed	\$0	6	100.0%
Regency Home	East Baton Rouge	Private	\$386,855	none listed	none listed	\$0	6	100.0%
Riley Group Home	East Baton Rouge	Private	\$384,898	none listed	none listed	\$0	8	62.5%
Salem Home	East Baton Rouge	Private	\$367,614	5	none listed	\$0	8	100.0%
Sheraton Home	East Baton Rouge	Private	\$425,442	1	none listed	\$0	6	100.0%
Sherwood Home	East Baton Rouge	Private	\$359,445	1	none listed	\$0	6	100.0%
Silverleaf Home	East Baton Rouge	Private	\$380,506	none listed	none listed	\$0	6	100.0%
Skysail Community Home	East Baton Rouge	Private	\$281,998	none listed	none listed	\$0	6	100.0%
Southpark Home	East Baton Rouge	Private	\$395,026	3	none listed	\$0	6	100.0%
Stern Group Home	East Baton Rouge	Private	\$444,571	2	none listed	\$0	8	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Tommy Mason Group Home	East Baton Rouge	Private	\$458,908	3	none listed	\$0	8	100.0%
Wenham Home	East Baton Rouge	Private	\$454,779	2	none listed	\$0	8	100.0%
Westmoreland Group Home	East Baton Rouge	Private	\$463,248	none listed	none listed	\$0	8	100.0%
Yorktown Home	East Baton Rouge	Private	\$338,188	none listed	none listed	\$0	6	100.0%
Briarwood Group Home	East Feliciana	Private	\$443,139	1	none listed	\$0	8	75.0%
Claridge Group Home	East Feliciana	Private	\$433,023	7	none listed	\$0	8	87.5%
Connie Group Home	East Feliciana	Private	\$409,693	1	none listed	\$0	8	87.5%
Lelia Jackson Community Home	East Feliciana	Public (Non- OCDD)	\$1,146,067	none listed	none listed	\$0	4	75.0%
T. N. Armistead Group Home	East Feliciana	Public (Non- OCDD)	\$1,380,733	1	none listed	\$0	8	100.0%
Warren Taylor Price Sr. Community Home	East Feliciana	Public (Non- OCDD)	\$993,041	none listed	none listed	\$0	4	100.0%
Plaquemine Home	Iberville	Private	\$277,149	none listed	none listed	\$0	6	83.3%
La Bauve Home	West Baton Rouge	Private	\$384,310	4	none listed	\$0	6	100.0%
Michigan Group Home	West Baton Rouge	Private	\$428,629	1	none listed	\$0	8	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Dipple Community Home	West Feliciana	Private	\$369,398	3	none listed	\$0	6	100.0%
Region 3 - South Central Lo	ouisiana							
Labadieville Home	Assumption	Private (CEA)	\$584,207	none listed	none listed	\$0	6	100.0%
Napoleonville Manor	Assumption	Private	\$380,959	1	none listed	\$0	8	87.5%
Thibaut Manor	Assumption	Private	\$375,099	none listed	none listed	\$0	8	75.0%
Arms Community Home	Lafourche	Private (CEA)	\$620,676	1	none listed	\$0	6	100.0%
Beaujolais Community Home	Lafourche	Private	\$335,698	2	none listed	\$0	6	100.0%
Burns Plaza Community Home	Lafourche	Private	\$325,399	none listed	none listed	\$0	6	100.0%
Chackbay Community Home	Lafourche	Private	\$351,526	none listed	none listed	\$0	6	83.3%
Country Club Community Home	Lafourche	Private	\$308,029	2	none listed	\$0	6	100.0%
Diplomat Way Home	Lafourche	Private	\$337,509	1	none listed	\$0	6	100.0%
Fairway Community Home	Lafourche	Private (CEA)	\$452,979	none listed	none listed	\$0	6	100.0%
Narrow Home	Lafourche	Private	\$324,252	none listed	none listed	\$0	6	100.0%
Richland Drive Community Home	Lafourche	Private	\$440,710	2	none listed	\$0	6	100.0%
Stevens Home	Lafourche	Private	\$447,903	none listed	none listed	\$0	6	100.0%
Thibodaux Community Home	Lafourche	Private (CEA)	\$721,387	none listed	none listed	\$0	6	100.0%
Waverly Community Home	Lafourche	Private	\$650,385	none listed	none listed	\$0	6	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
West 47th Street Community Home	Lafourche	Private	\$276,480	2	none listed	\$0	6	100.0%
St. Charles Community Home	St. Charles	Private	\$261,057	2	none listed	\$0	4	100.0%
Woodland Drive Community Home	St. Charles	Private	\$309,545	2	none listed	\$0	6	100.0%
Inspiration House	St. John The Baptist	Private	\$334,145	none listed	none listed	\$0	6	100.0%
Magnolia Community Home	St. John The Baptist	Private	\$150,252	none listed	none listed	\$0	6	100.0%
Mayflower Community Home	St. John The Baptist	Private	\$268,868	none listed	none listed	\$0	6	83.3%
Iberia Community Home	St. Mary	Private	\$350,900	1	none listed	\$0	6	100.0%
Marie Street Community Home	St. Mary	Private	\$359,961	4	none listed	\$0	6	100.0%
Alliance Community Home	Terrebonne	Private	\$306,819	none listed	none listed	\$0	6	100.0%
Dixie Community Home	Terrebonne	Private	\$309,983	none listed	none listed	\$0	6	100.0%
Idlewild Community Home	Terrebonne	Private	\$332,138	none listed	none listed	\$0	6	100.0%
Jenna Court Community Home	Terrebonne	Private	\$334,098	none listed	none listed	\$0	6	100.0%
Lillian Marie Community Home	Terrebonne	Private	\$236,760	none listed	none listed	\$0	6	100.0%
Wellington Community Home	Terrebonne	Private	\$298,669	none listed	none listed	\$0	6	83.3%
Region 4 - Acadiana							•	
Arc of Acadiana	Acadia	Private (CEA)	\$4,885,874	7	none listed	\$0	70	95.7%

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Edwin Drive Group Home	Acadia	Private	\$456,088	2	none listed	\$0	8	100.0%
Lizette Community Home	Acadia	Private	\$320,893	16	none listed	\$0	6	100.0%
McMillian Avenue Community Home	Acadia	Private (CEA)	\$408,409	6	none listed	\$0	6	100.0%
Parish Road Community Home	Acadia	Private	\$315,087	1	none listed	\$0	6	100.0%
Liberty Four Community Home	Evangeline	Private	\$395,649	none listed	none listed	\$0	6	100.0%
Mamou Community Home	Evangeline	Private	\$326,435	none listed	none listed	\$0	6	100.0%
West Lincoln Road Community Home	Evangeline	Private	\$293,810	1	none listed	\$0	6	100.0%
West Magnolia Group Home	Evangeline	Private	\$396,386	1	none listed	\$0	8	100.0%
Arc Haven Community Home	Iberia	Private	\$291,469	2	none listed	\$0	6	66.7%
Dehart Community Home	Iberia	Private	\$300,068	4	2	\$1,000	6	100.0%
Iberian Group Home	Iberia	Private	\$443,851	9	none listed	\$0	8	100.0%
Kramer Group Home	Iberia	Private	\$456,428	8	none listed	\$0	7	100.0%
Northside Group Home	Iberia	Private	\$451,552	10	none listed	\$0	8	100.0%
Orange Grove Group Home	Iberia	Private	\$387,810	4	none listed	\$0	8	100.0%
Patout Community Home	Iberia	Private	\$292,128	23	none listed	\$0	6	100.0%
Redwood Drive Group Home	Iberia	Private (CEA)	\$750,839	6	none listed	\$0	8	100.0%
Sugar Mill Group Home	Iberia	Private	\$416,017	6	none listed	\$0	8	100.0%
Arbor Main Community Home	Lafayette	Private	\$344,934	4	none listed	\$0	6	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Cane Place Community Home	Lafayette	Private	\$321,186	4	none listed	\$0	6	100.0%
Civitan Group Home	Lafayette	Private	\$816,584	5	1	\$1,000	16	93.8%
Crocket Group Home	Lafayette	Private	\$262,157	15	none listed	\$0	8	100.0%
Hannie Community Home, Inc.	Lafayette	Private	\$323,716	none listed	none listed	\$0	6	100.0%
Hollier Community Home	Lafayette	Private	\$192,636	12	3	\$3,800	6	100.0%
Jeff & Nellie Guidry Group Home	Lafayette	Private	\$417,685	4	2	\$3,200	8	75.0%
Jenkins Community Home	Lafayette	Private	\$316,311	4	1	\$500	6	100.0%
Ledia Simon Group Home	Lafayette	Private	\$449,294	1	none listed	\$0	8	100.0%
Lowe Community Home	Lafayette	Private	\$305,889	4	none listed	\$0	6	100.0%
Pardue Group Home	Lafayette	Private	\$278,923	1	none listed	\$0	8	100.0%
Regis Group Home	Lafayette	Private	\$419,222	11	none listed	\$0	8	100.0%
Scott Community Home	Lafayette	Private	\$358,695	6	none listed	\$0	6	100.0%
Sis Lane Community Home	Lafayette	Private	\$411,187	6	none listed	\$0	6	100.0%
Timmy Community Home	Lafayette	Private	\$345,840	6	none listed	\$0	6	100.0%
Tison Group Home	Lafayette	Private	\$496,059	4	none listed	\$0	8	100.0%
Trappey Community Home	Lafayette	Private	\$233,488	1	none listed	\$0	6	100.0%
Vern Trahan Community Home	Lafayette	Private	\$264,059	none listed	none listed	\$0	6	83.3%
Garland Group Home	St. Landry	Private	\$485,499	15	none listed	\$0	8	87.5%
Liberty One Community Home	St. Landry	Private	\$345,894	1	none listed	\$0	6	100.0%
Liberty Three Community Home	St. Landry	Private	\$371,068	3	none listed	\$0	6	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Liberty Two Community Home	St. Landry	Private	\$295,675	none listed	none listed	\$0	6	100.0%
Wyble Group Home	St. Landry	Private	\$428,859	6	none listed	\$0	8	87.5%
K. C. Roy Home	St. Martin	Private	\$314,224	2	none listed	\$0	6	100.0%
Milton Andrepont Home	St. Martin	Private	\$275,264	1	none listed	\$0	6	83.3%
Ruby Drive Community Home	St. Martin	Private	\$294,027	4	none listed	\$0	6	83.3%
Stephanie Group Home	St. Martin	Private	\$518,859	7	none listed	\$0	8	100.0%
Abbeville Group Home	Vermilion	Private	\$363,989	1	none listed	\$0	8	100.0%
Main Street Community Home	Vermilion	Private	\$306,096	4	none listed	\$0	6	100.0%
Region 5 - Southwest Louis	iana				•			
East Fifth Avenue Community Home	Allen	Private	\$471,687	4	none listed	\$0	6	100.0%
Thirteenth Street Community Home	Allen	Private	\$348,395	4	none listed	\$0	6	100.0%
Blankenship Community Home	Beauregard	Private	\$334,769	1	none listed	\$0	6	100.0%
Lee Nichols Group Home	Beauregard	Private	\$383,174	1	none listed	\$0	8	87.5%
Beech Street Group Home	Calcasieu	Private	\$432,340	14	3	\$3,800	8	100.0%
Canal Group Home	Calcasieu	Private	\$339,759	7	none listed	\$0	8	100.0%
Cherryhill Community Home	Calcasieu	Private	\$293,532	none listed	none listed	\$0	6	100.0%
Division Street Home	Calcasieu	Private	no payments	none listed	none listed	\$0	8	unknown
Fancher Street Home	Calcasieu	Private	\$481,106	4	none listed	\$0	8	100.0%
Hazel St. Group Home	Calcasieu	Private	\$423,049	7	2	\$1,500	8	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Jefferson Street Community Home	Calcasieu	Private	\$380,900	none listed	none listed	\$0	6	100.0%
Julius Street Community Home	Calcasieu	Private	\$307,162	2	none listed	\$0	6	100.0%
Kent Drive Home	Calcasieu	Private	\$271,270	6	none listed	\$0	6	100.0%
Lightner Community Home	Calcasieu	Private	\$262,812	none listed	none listed	\$0	6	100.0%
Mill Street Home	Calcasieu	Private	\$436,806	4	none listed	\$0	8	87.5%
Nineteenth Street Community Home	Calcasieu	Private	\$275,308	3	none listed	\$0	6	100.0%
Nona Street Home	Calcasieu	Private	\$509,756	3	none listed	\$0	8	100.0%
Norben Drive Group Home	Calcasieu	Private	\$327,618	2	none listed	\$0	8	100.0%
North Mitchell Street Home	Calcasieu	Private	\$462,757	5	none listed	\$0	8	100.0%
Orleans Street Group Home	Calcasieu	Private	\$478,358	3	none listed	\$0	8	100.0%
Penny Drive Home	Calcasieu	Private	\$222,124	2	none listed	\$0	6	100.0%
Poplar Street Group Home	Calcasieu	Private	\$283,986	13	2	\$1,100	8	100.0%
Reigel Street Community Home	Calcasieu	Private	\$303,710	none listed	none listed	\$0	6	100.0%
Robinswood Community Home	Calcasieu	Private	\$358,127	1	none listed	\$0	6	100.0%
Robinswood School	Calcasieu	Private	\$6,167,324	none listed	none listed	\$0	120	100.0%
Rosteet Community Home	Calcasieu	Private	\$344,223	1	none listed	\$0	6	100.0%
Royal Street Community Home	Calcasieu	Private	\$326,974	none listed	none listed	\$0	6	100.0%
Sale Street Community Home	Calcasieu	Private	\$284,806	none listed	none listed	\$0	6	100.0%
Second Avenue Community Home	Calcasieu	Private	\$289,527	3	none listed	\$0	6	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
South Street Home	Calcasieu	Private	no payments	none listed	none listed	\$0	8	unknown
Tank Farm Group Home	Calcasieu	Private	\$465,806	6	none listed	\$0	8	100.0%
Tenth Street Community Home	Calcasieu	Private	\$330,180	2	none listed	\$0	6	100.0%
Twenty-Third Street Community Home	Calcasieu	Private	\$363,345	3	none listed	\$0	6	100.0%
University Drive Community Home - Evergreen	Calcasieu	Private	\$337,359	6	none listed	\$0	6	83.3%
West Calcasieau Center	Calcasieu	Private	\$1,489,678	none listed	none listed	\$0	30	96.7%
Willowick Group Home	Calcasieu	Private	\$368,866	2	none listed	\$0	6	100.0%
Winnie Street Group Home	Calcasieu	Private	\$331,535	2	none listed	\$0	8	100.0%
Astor Community Home	Jefferson Davis	Private	\$312,324	4	1	\$1,900	6	100.0%
East Nichols St. Community Home	Jefferson Davis	Private	\$276,476	7	none listed	\$0	6	100.0%
Magnolia Drive Community Home	Jefferson Davis	Private	\$344,222	3	none listed	\$0	6	100.0%
Plaquemine Street Community Home	Jefferson Davis	Private (CEA)	\$382,179	2	none listed	\$0	6	100.0%
Southwest Community Home	Jefferson Davis	Private	\$266,642	none listed	none listed	\$0	6	100.0%
Pear Street Group Home	Vernon	Private	\$413,590	none listed	none listed	\$0	8	100.0%
Region 6 - Central Louisian	a						• 	•
Ledoux Provosty, Sr. Memorial Home	Avoyelles	Private	\$329,046	1	none listed	\$0	6	100.0%
Butler Road Community Home	Beauregard	Private	\$351,180	none listed	none listed	\$0	6	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Central Grant Community Home	Grant	Private	\$381,373	12	none listed	\$0	6	100.0%
Oak Ridge Community Home	Grant	Private	\$378,347	3	none listed	\$0	6	66.7%
Prospect Community Home	Grant	Private	\$357,779	none listed	none listed	\$0	6	100.0%
Robertson Road Community Home	Grant	Private	\$254,413	2	none listed	\$0	6	83.3%
Hickory Street Community Home	Lasalle	Private	\$357,570	2	1	\$1,200	6	83.3%
Adams Group Home	Rapides	Private	\$853,565	none listed	none listed	\$0	14	100.0%
Adrian Drive Community Home	Rapides	Private	\$350,627	1	none listed	\$0	6	100.0%
Amicus Home	Rapides	Private	\$498,422	none listed	none listed	\$0	8	100.0%
Anna Lane Community Home	Rapides	Private	\$409,135	none listed	none listed	\$0	6	100.0%
Bouef Trace Community Home	Rapides	Private	\$405,441	3	none listed	\$0	6	100.0%
Buchanan Group Home	Rapides	Private	\$754,429	4	none listed	\$0	14	92.9%
Camerata Community Home	Rapides	Private	\$461,881	none listed	none listed	\$0	6	100.0%
Cameron Community Home	Rapides	Private	\$325,122	none listed	none listed	\$0	6	100.0%
Carlo Bertani Home	Rapides	Private	\$566,683	none listed	none listed	\$0	10	100.0%
Charles P. Greco Home	Rapides	Private	\$509,246	none listed	none listed	\$0	8	100.0%
Clevland Community Home	Rapides	Private	\$370,058	1	none listed	\$0	6	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Country Club Road Community Home	Rapides	Private	\$401,501	none listed	none listed	\$0	6	100.0%
Crooms Lane Community Home	Rapides	Private	\$332,655	7	none listed	\$0	6	83.3%
Deer Creek Community Home	Rapides	Private	\$395,653	none listed	none listed	\$0	6	100.0%
East Ridge Community Home	Rapides	Private	\$360,128	none listed	none listed	\$0	6	100.0%
Edgewood Community Home	Rapides	Private (CEA)	\$642,858	none listed	none listed	\$0	6	100.0%
Fendler Parkway Community Home	Rapides	Private	\$313,096	2	none listed	\$0	6	100.0%
Fillmore Group Home	Rapides	Private	\$817,454	1	none listed	\$0	14	100.0%
Fr. August Thompson Home	Rapides	Private	\$337,478	none listed	none listed	\$0	6	100.0%
Fulton Road Community Home	Rapides	Private	\$339,684	3	none listed	\$0	6	100.0%
Garfield Group Home	Rapides	Private	\$823,082	none listed	none listed	\$0	14	100.0%
Grant Community Home	Rapides	Private	\$387,723	none listed	none listed	\$0	6	100.0%
Greco Community Home	Rapides	Private	\$399,887	3	none listed	\$0	8	100.0%
Harding Community Home	Rapides	Private	\$385,254	none listed	none listed	\$0	6	unknown
Harrison Group Home	Rapides	Private	\$484,324	none listed	none listed	\$0	8	100.0%
Hayes Community Home	Rapides	Private	\$390,221	1	none listed	\$0	6	100.0%
Heyman Lane Community Home	Rapides	Private	\$324,927	none listed	none listed	\$0	6	100.0%
Jackson Group Home	Rapides	Private	\$494,207	1	none listed	\$0	8	100.0%
Jefferson Group Home	Rapides	Private	\$817,711	none listed	none listed	\$0	14	100.0%

Appendix A

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
John Tyler Group Home	Rapides	Private	\$506,667	3	none listed	\$0	8	100.0%
Johnson Community Home	Rapides	Private	\$376,765	1	none listed	\$0	б	100.0%
Joy Nalty Hodges Home	Rapides	Private	\$483,758	3	none listed	\$0	8	100.0%
Jude Community Home	Rapides	Private	\$403,551	1	none listed	\$0	6	83.3%
Kilpatrick Home	Rapides	Private	\$509,559	1	none listed	\$0	8	100.0%
Lincoln Group Home	Rapides	Private	\$518,215	1	none listed	\$0	8	100.0%
Livingston Road Community Home	Rapides	Private	\$314,210	4	none listed	\$0	6	100.0%
Louisiana Special Education Center	Rapides	Public (Non- OCDD)	\$14,544,488	7	none listed	\$0	75	74.7%
Madison Group Home	Rapides	Private	\$862,590	10	1	\$5,800	14	92.9%
McKinley Group Home	Rapides	Private	\$503,039	2	none listed	\$0	8	100.0%
Monroe Group Home	Rapides	Private	\$479,736	1	none listed	\$0	8	87.5%
Monsignor Joseph M. Susi-Knights of Columbus	Rapides	Private	\$497,447	none listed	none listed	\$0	8	100.0%
Oak Run Community Home	Rapides	Private (CEA)	\$358,041	2	none listed	\$0	6	100.0%
Paradise Road Community Home	Rapides	Private	\$252,282	2	none listed	\$0	6	100.0%
Peach Community Home	Rapides	Private	\$309,940	2	none listed	\$0	6	100.0%
Pecan Grove Training Center	Rapides	Private	\$5,140,015	1	none listed	\$0	114	91.2%
Pierce Group Home	Rapides	Private	\$882,816	none listed	none listed	\$0	14	92.9%
Pinecrest Supports and Services Center	Rapides	Public	\$113,997,807	3	none listed	\$0	1222	32.6% <sup>2</sup>

 $^2$  FY 2014 occupancy rate for OCDD-operated public facilities

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Poland Community Home	Rapides	Private	\$271,731	none listed	none listed	\$0	6	100.0%
Polk Group Home	Rapides	Private	\$427,354	none listed	none listed	\$0	8	100.0%
Prescott Road Community Home	Rapides	Private	\$397,749	none listed	none listed	\$0	6	100.0%
Rapides Group Home	Rapides	Private	\$449,603	1	none listed	\$0	8	100.0%
Renzi Community Home	Rapides	Private	\$269,846	none listed	none listed	\$0	6	100.0%
Ridgemont Drive Community Home	Rapides	Private	\$444,251	none listed	none listed	\$0	6	100.0%
Roosevelt Community Home	Rapides	Private	\$390,004	none listed	none listed	\$0	6	100.0%
Sharon Smith Home	Rapides	Private	\$247,075	none listed	none listed	\$0	4	100.0%
Sr. Helen Home	Rapides	Private	\$459,672	none listed	none listed	\$0	8	100.0%
St. Mary's Residential Training School	Rapides	Private	\$6,810,449	9	none listed	\$0	126	92.1%
Stuckey Home	Rapides	Private	\$516,502	1	none listed	\$0	8	100.0%
Taft Community Home	Rapides	Private	\$378,477	none listed	none listed	\$0	6	100.0%
Taylor Group Home	Rapides	Private	\$509,834	none listed	none listed	\$0	8	100.0%
Transitional Family Life Center	Rapides	Public (Non- OCDD)	\$2,365,840	1	none listed	\$0	15	80.0%
Van Buren Community Home	Rapides	Private	\$386,680	3	none listed	\$0	6	100.0%
Verni Community Home	Rapides	Private	\$329,755	none listed	none listed	\$0	6	100.0%
Washington Group Home	Rapides	Private	\$865,666	none listed	none listed	\$0	14	92.9%
Wesleyan Community Home	Rapides	Private	\$371,510	1	none listed	\$0	6	100.0%
Westside Group Home	Rapides	Private	\$898,923	1	none listed	\$0	14	100.0%

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Wilson Group Home	Rapides	Private	\$522,964	none listed	none listed	\$0	8	100.0%
Windermere Community Home	Rapides	Private	\$442,538	2	none listed	\$0	6	unknown
Winston Brown Community Home	Rapides	Private	\$373,380	none listed	none listed	\$0	6	100.0%
Amanda Rock Community Home	Vernon	Private (CEA)	\$398,824	2	none listed	\$0	6	100.0%
Ray Charles Smith Community Home	Vernon	Private (CEA)	\$383,995	none listed	none listed	\$0	6	100.0%
Visions Group Home	Vernon	Private	\$475,361	none listed	none listed	\$0	8	100.0%
Willis Road Community Home	Vernon	Private	\$298,273	4	none listed	\$0	6	66.7%
Apache Drive Community Residence	Winn	Private	\$473,522	4	none listed	\$0	8	100.0%
Dodson Community Residence	Winn	Private	\$431,427	none listed	none listed	\$0	8	100.0%
Region 7 - Northwest Louis	iana						•	•
Gibsland Community Home	Bienville	Private	\$353,411	none listed	none listed	\$0	6	unknown
ARC of Acadiana Northwest	Bossier	Private (CEA)	\$5,713,891	13	none listed	\$0	133	94.7%
Arlington Place Community Home	Bossier	Private	\$304,318	none listed	none listed	\$0	6	100.0%
Douglas Drive Group Home	Bossier	Private	\$412,431	none listed	none listed	\$0	8	75.0%
Elm Haven Group Home	Bossier	Private	\$373,785	none listed	none listed	\$0	8	100.0%

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Espanita Woods Community Home	Bossier	Private	\$276,792	none listed	none listed	\$0	6	83.3%
Grace Home	Bossier	Private	\$411,468	none listed	none listed	\$0	8	100.0%
Greenbriar Community Home	Bossier	Private	\$365,671	none listed	none listed	\$0	6	100.0%
Jericho Home	Bossier	Private	\$453,181	none listed	none listed	\$0	8	100.0%
Pecan Lane Community Home	Bossier	Private	\$297,651	none listed	none listed	\$0	6	100.0%
Yale Place Community Home	Bossier	Private	\$288,085	none listed	none listed	\$0	6	83.3%
Atlantic Avenue Community Home	Caddo	Private	\$341,033	none listed	none listed	\$0	6	unknown
Baronne Community Home	Caddo	Private	\$309,851	none listed	none listed	\$0	6	100.0%
Barry Home	Caddo	Private	\$419,087	1	none listed	\$0	8	unknown
Carroll Street	Caddo	Private	\$345,786	none listed	none listed	\$0	6	100.0%
Christina Home	Caddo	Private	\$360,284	none listed	none listed	\$0	7	unknown
Edna Marie Home	Caddo	Private	\$434,227	none listed	none listed	\$0	8	unknown
Fay Home	Caddo	Private	\$404,493	none listed	none listed	\$0	8	unknown
Grace Anne Home	Caddo	Private	\$329,220	1	none listed	\$0	6	unknown
Holy Angels Residential Facility	Caddo	Private	\$3,717,345	1	none listed	\$0	109	unknown
Hoyte Drive Community Home	Caddo	Private	\$436,782	none listed	none listed	\$0	6	unknown
Jefferson Paige Community Home	Caddo	Private	\$315,174	none listed	none listed	\$0	6	100.0%
Meadowbrook Community Home	Caddo	Private	\$303,194	1	none listed	\$0	6	83.3%

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Old Mooringsport Road Community Home	Caddo	Private	\$379,210	none listed	none listed	\$0	6	unknown
Pack Home	Caddo	Private	\$278,913	none listed	none listed	\$0	5	unknown
Ravendale Community Home	Caddo	Private	\$334,741	none listed	none listed	\$0	6	83.3%
Scottwood Home I	Caddo	Private	\$326,885	none listed	none listed	\$0	8	unknown
Scottwood Home II	Caddo	Private	\$270,370	none listed	none listed	\$0	8	unknown
Scovell Community Home	Caddo	Private	\$225,228	none listed	none listed	\$0	6	83.3%
Sister's Home	Caddo	Private	\$321,571	none listed	none listed	\$0	7	unknown
Smith Home	Caddo	Private	\$344,274	1	none listed	\$0	8	unknown
South Highland Community Home	Caddo	Private	\$339,119	none listed	none listed	\$0	6	100.0%
St. Michael Home	Caddo	Private	\$943,729	1	none listed	\$0	12	unknown
Terrace Drive Group Home	Caddo	Private	\$332,233	none listed	none listed	\$0	6	100.0%
University Drive Community Home	Caddo	Private	\$347,532	1	none listed	\$0	6	100.0%
Vivian Group Home	Caddo	Private	\$452,374	1	none listed	\$0	8	100.0%
Wenzel Home	Caddo	Private	\$346,430	3	none listed	\$0	8	unknown
Wild Oak Home	Caddo	Private	\$421,272	none listed	none listed	\$0	7	unknown
Lake Claiborne Community Home	Claiborne	Private	\$338,561	1	none listed	\$0	6	unknown
Gibbs Street Community Home	DeSoto	Private	\$258,653	6	none listed	\$0	6	100.0%
Pecan Grove Community Home	DeSoto	Private	\$328,321	3	none listed	\$0	6	100.0%
DesNegis Community Home	Natchitoches	Private	\$353,246	2	none listed	\$0	6	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Oak Grove Group Home	Natchitoches	Private	\$409,430	3	none listed	\$0	8	100.0%
Alyene Haley Community Home	Sabine	Private	\$328,365	none listed	none listed	\$0	6	100.0%
Edwin R. Lites Home	Sabine	Private	\$397,102	none listed	none listed	\$0	8	100.0%
John & Mary Hariel Community Home	Sabine	Private	\$389,796	none listed	none listed	\$0	8	100.0%
Provenza Community Home	Sabine	Private	\$348,133	none listed	none listed	\$0	6	100.0%
R. A.Haley Community Home	Sabine	Private	\$316,897	none listed	none listed	\$0	8	100.0%
Virginia Godfre Community Home	Sabine	Private	\$212,127	none listed	none listed	\$0	6	unknown
Bell Oaks - Burton House	Webster	Private	\$292,971	6	none listed	\$0	6	unknown
Bell Oaks - Hilda House	Webster	Private	\$434,744	2	none listed	\$0	8	100.0%
Bell Oaks - Oak Haven Community Home	Webster	Private	\$310,991	2	none listed	\$0	6	100.0%
Cotton Valley Group Home	Webster	Private	\$447,370	3	none listed	\$0	8	100.0%
Dubberly Group Home	Webster	Private	\$454,251	none listed	none listed	\$0	8	100.0%
Lewisville Road Group Home	Webster	Private	\$435,414	none listed	none listed	\$0	8	unknown
Maple Community Home	Webster	Private	\$443,164	1	none listed	\$0	8	unknown
Milford Drive Community Home	Webster	Private	\$329,701	1	none listed	\$0	6	unknown
Rolling Hills Group Home	Webster	Private	\$519,343	none listed	none listed	\$0	8	75.0%
Shongaloo Community Home	Webster	Private	\$277,702	2	none listed	\$0	6	66.7%

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Tenth Street Community Home - Evergreen	Webster	Private	\$326,698	2	none listed	\$0	6	100.0%
Webster Community Home	Webster	Private	\$331,102	1	none listed	\$0	6	100.0%
Woodlands Group Home	Webster	Private	\$367,247	3	none listed	\$0	8	unknown
Region 8 - Northeast Louisi	ana							
Lakeview Community Home	Caldwell	Private	\$367,845	6	none listed	\$0	6	unknown
East Carroll Community Home	East Carroll	Private	\$298,380	3	none listed	\$0	6	66.7%
Baskin Community Residence	Franklin	Private	\$343,327	1	none listed	\$0	6	unknown
Coax Community Residence	Franklin	Private	\$290,948	1	none listed	\$0	5	unknown
Metro Community Residence	Franklin	Private	\$462,058	2	none listed	\$0	8	unknown
Trace Drive Home	Franklin	Private	\$470,429	1	none listed	\$0	8	unknown
Tram Community Residence	Franklin	Private	\$445,969	1	none listed	\$0	8	unknown
Winnsboro Community Residence	Franklin	Private	\$347,967	1	none listed	\$0	6	83.3%
Jonesboro Community Home	Jackson	Private	\$325,201	3	none listed	\$0	6	unknown
Benton Street Home	Lincoln	Private	\$395,922	none listed	none listed	\$0	8	100.0%
Braswell Home	Lincoln	Private	\$449,218	2	none listed	\$0	8	unknown
Campbell Street Home	Lincoln	Private	\$434,415	2	none listed	\$0	8	unknown
Lilinda Street Home	Lincoln	Private	\$444,786	1	none listed	\$0	8	unknown

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Maple Street Home	Lincoln	Private	\$467,835	none listed	none listed	\$0	8	unknown
Moriah Home	Lincoln	Private	\$488,574	2	none listed	\$0	8	unknown
Ruston Community Residence	Lincoln	Private	\$452,583	2	none listed	\$0	8	unknown
Woodshire Group Residence	Lincoln	Private	\$523,927	3	none listed	\$0	8	unknown
4-B Group Home	Madison	Private	\$453,053	7	none listed	\$0	8	unknown
Darrow Street Group Home	Madison	Private	\$477,746	3	none listed	\$0	8	unknown
Richmond Group Home	Madison	Private	\$438,166	5	none listed	\$0	8	unknown
Sharkey Road Group Home	Madison	Private	\$465,754	6	none listed	\$0	8	unknown
Southfork Group Home	Madison	Private	\$450,923	2	none listed	\$0	8	unknown
Tallulah Community Home	Madison	Private	\$345,397	none listed	none listed	\$0	6	66.7%
Twin Oaks Group Home	Madison	Private	\$458,648	4	none listed	\$0	8	unknown
Crossett Road Group Home	Morehouse	Private	\$436,518	2	none listed	\$0	7	unknown
East Morehouse Group Home	Morehouse	Private	\$283,007	2	none listed	\$0	7	85.7%
G B Cooley Beech Group Home	Ouachita	Private	\$540,869	3	none listed	\$0	8	75.0%
G B Cooley Cedar Group Home	Ouachita	Private	\$422,468	none listed	none listed	\$0	8	87.5%
G B Cooley Emerson Community Home	Ouachita	Private	\$253,557	none listed	none listed	\$0	6	83.3%
G B Cooley Highland Group Home	Ouachita	Private	\$230,213	1	none listed	\$0	8	62.5%
G B Cooley Hillcrest Group Home	Ouachita	Private	\$392,307	none listed	none listed	\$0	8	75.0%

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G B Cooley Latham Lane Community Home	Ouachita	Private	\$395,224	2	none listed	\$0	6	unknown
G B Cooley Magnolia Group Home	Ouachita	Private	\$481,920	2	none listed	\$0	8	75.0%
G B Cooley Moore- Weatherford Group Home	Ouachita	Private	\$451,090	7	none listed	\$0	8	unknown
G B Cooley Prairie Road Group Home	Ouachita	Private	\$457,722	none listed	none listed	\$0	8	unknown
G B Cooley Shannon Group Home	Ouachita	Private	\$553,959	5	none listed	\$0	8	unknown
G B Cooley South Grand Group Home	Ouachita	Private	\$330,837	none listed	none listed	\$0	8	87.5%
G B Cooley Spurgeon Group Home	Ouachita	Private	\$505,434	1	none listed	\$0	8	unknown
G B Cooley Stubbs Vinson Home	Ouachita	Private	\$483,659	1	none listed	\$0	8	unknown
G B Cooley Sue Dr Group Home	Ouachita	Private	\$292,855	none listed	none listed	\$0	8	62.5%
G B Cooley Tennessee Group Home	Ouachita	Private	\$461,471	3	none listed	\$0	8	unknown
G B Cooley Texas Avenue Group Home	Ouachita	Private	\$325,086	4	none listed	\$0	8	50.0%
G B Cooley Walnut Group Home	Ouachita	Private	\$514,587	1	none listed	\$0	8	87.5%
G B Cooley Willow Group Home	Ouachita	Private	\$596,052	6	none listed	\$0	14	78.6%
Mallard Community Home	Ouachita	Private	\$198,052	3	none listed	\$0	4	75.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Bailey Group Home	Richland	Private	\$433,558	5	none listed	\$0	8	unknown
Bayou Macon Community Home	Richland	Private	\$371,580	1	none listed	\$0	7	unknown
Bear Den Group Home	Richland	Private	\$454,656	1	none listed	\$0	8	unknown
Bee Bayou Community Home	Richland	Private	\$331,030	none listed	none listed	\$0	6	unknown
Bush Road Community Home	Richland	Private	\$351,879	2	none listed	\$0	6	unknown
Cuthbert Group Home	Richland	Private	\$505,333	3	none listed	\$0	8	unknown
Delhi Community Home	Richland	Private	\$343,314	none listed	none listed	\$0	6	unknown
Dickens Group Home	Richland	Private	\$476,279	1	none listed	\$0	8	unknown
Gabe White Group Home	Richland	Private	\$467,004	15	none listed	\$0	8	100.0%
Kleibert Group Home	Richland	Private	\$487,511	3	none listed	\$0	8	unknown
Madeline Group Home	Richland	Private	\$454,810	4	none listed	\$0	8	unknown
Norris Group Home	Richland	Private	\$497,385	2	none listed	\$0	8	75.0%
North Rayville Community Home	Richland	Private	\$335,645	none listed	none listed	\$0	6	unknown
Phillips Group Home	Richland	Private	\$479,087	3	none listed	\$0	8	unknown
Pilley Place Group Home	Richland	Private	\$471,567	8	none listed	\$0	8	unknown
Race Street Community Home	Richland	Private	\$388,643	1	none listed	\$0	6	unknown
Rayville Community Home	Richland	Private	\$327,135	none listed	none listed	\$0	6	unknown
Richland Community Home	Richland	Private	\$270,070	1	none listed	\$0	6	unknown
Richland Group Home	Richland	Private	\$494,492	8	none listed	\$0	9	unknown
Schamburger Group Home	Richland	Private	\$540,892	7	none listed	\$0	8	unknown
Bernice Community Home	Union	Private	\$334,252	5	none listed	\$0	6	unknown

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
West Carroll Community Home	West Carroll	Private	\$330,240	none listed	none listed	\$0	6	unknown
Calvin Road Community Residence	Winn	Private	\$465,662	1	none listed	\$0	8	100.0%
Region 9 - Northshore Area	ı				•			
Albany Community Home	Livingston	Private	\$324,308	4	none listed	\$0	6	33.3%
Howell House	Livingston	Private	\$498,024	2	none listed	\$0	8	100.0%
Julia Street Community Home	Livingston	Private (CEA)	\$490,867	2	none listed	\$0	6	100.0%
La Trouve'	Livingston	Private	\$309,915	2	none listed	\$0	6	100.0%
Summer House	Livingston	Private	\$406,654	7	none listed	\$0	6	100.0%
Pine Grove Community Home	St. Helena	Private	\$478,987	none listed	none listed	\$0	6	100.0%
Deer Run Community Home	St. Tammany	Private	\$309,757	5	none listed	\$0	6	100.0%
Mustard Seed Group Home	St. Tammany	Private	\$389,195	none listed	none listed	\$0	8	100.0%
Our Daily Bread	St. Tammany	Private	\$372,956	none listed	none listed	\$0	8	100.0%
Park Place Community Home	St. Tammany	Private	\$314,363	none listed	none listed	\$0	6	100.0%
Pine Grove Community Home - Lacombe	St. Tammany	Private	\$312,554	4	none listed	\$0	6	100.0%
Pond Court Community Home	St. Tammany	Private	\$343,293	none listed	none listed	\$0	6	100.0%
Potter's Clay Community Home	St. Tammany	Private	\$437,523	1	none listed	\$0	8	100.0%
River Forest Community Home	St. Tammany	Private	\$318,173	none listed	none listed	\$0	6	100.0%

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Slidell Heights Community Home	St. Tammany	Private	\$369,432	none listed	none listed	\$0	6	100.0%
190 Community Home	Tangipahoa	Private	\$138,433	none listed	none listed	\$0	6	50.0%
Acadiana Community Home	Tangipahoa	Private	\$321,477	none listed	none listed	\$0	6	83.3%
Alpha House	Tangipahoa	Private	\$340,511	none listed	none listed	\$0	6	100.0%
C.B.'s Place Group Home	Tangipahoa	Private (CEA)	\$477,896	none listed	none listed	\$0	8	75.0%
Creekwood Group Home	Tangipahoa	Private	\$444,984	1	none listed	\$0	8	100.0%
Elaine Parr House	Tangipahoa	Private	\$359,451	2	none listed	\$0	6	100.0%
Fortenberry House	Tangipahoa	Private	\$289,144	2	none listed	\$0	6	100.0%
Frank Marten House	Tangipahoa	Private	\$340,115	none listed	none listed	\$0	6	100.0%
Happy Haven Circle	Tangipahoa	Private	\$348,962	none listed	none listed	\$0	6	100.0%
Happy Haven Perret	Tangipahoa	Private	\$362,258	2	none listed	\$0	6	100.0%
Happy Haven Stein	Tangipahoa	Private	\$333,177	none listed	none listed	\$0	6	100.0%
Helen's House	Tangipahoa	Private	\$338,187	none listed	none listed	\$0	6	100.0%
Ivy Springs Community Home	Tangipahoa	Private (CEA)	\$475,286	none listed	none listed	\$0	6	100.0%
Jake Drive Community Home	Tangipahoa	Private	\$315,449	none listed	none listed	\$0	6	100.0%
La Casa Community Home	Tangipahoa	Private	\$402,305	none listed	none listed	\$0	6	100.0%
Lynn Lane Community Home	Tangipahoa	Private	\$278,389	none listed	none listed	\$0	6	100.0%
Marie Bradley House	Tangipahoa	Private	\$312,397	none listed	none listed	\$0	6	100.0%
North Lake Services	Tangipahoa	Private (CEA)	\$13,756,517	5	none listed	\$0	218	unknown
Our House	Tangipahoa	Private	\$378,686	none listed	none listed	\$0	6	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Panama Community Home	Tangipahoa	Private	\$290,150	4	none listed	\$0	6	100.0%
Pelican Drive Community Home	Tangipahoa	Private	\$353,694	none listed	none listed	\$0	6	100.0%
Range House	Tangipahoa	Private	\$342,782	none listed	none listed	\$0	6	100.0%
Range Road Community Home	Tangipahoa	Private	\$298,455	2	none listed	\$0	6	100.0%
Rene Drive Community Home	Tangipahoa	Private	\$318,541	4	none listed	\$0	6	83.3%
Sharp Lane Community Home	Tangipahoa	Private	\$285,179	none listed	none listed	\$0	6	83.3%
Smith and Cook Group Home	Tangipahoa	Private (CEA)	\$488,205	none listed	none listed	\$0	8	100.0%
Sunset Community Home	Tangipahoa	Private	\$352,381	none listed	none listed	\$0	6	100.0%
Tracey Lane Community Home	Tangipahoa	Private	\$325,881	none listed	none listed	\$0	6	100.0%
Trippi Road Community Home	Tangipahoa	Private	\$294,706	none listed	none listed	\$0	6	100.0%
Wells Road Community Home	Tangipahoa	Private	\$317,947	none listed	none listed	\$0	6	100.0%
Bob White Community Home	Washington	Private	\$342,662	1	none listed	\$0	6	100.0%
Enon Road Community Home	Washington	Private	\$310,111	1	none listed	\$0	6	100.0%
Hamilton Community Home	Washington	Private	\$381,462	1	none listed	\$0	6	100.0%
May Street Community Home	Washington	Private	\$305,447	none listed	none listed	\$0	6	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
<b>Region 10 - Jefferson Parish</b>	l							
Acron Community Home	Jefferson	Private	\$298,996	1	3	\$2,500	6	100.0%
Alton Community Home	Jefferson	Private	\$331,366	4	none listed	\$0	6	100.0%
Angus Community Home	Jefferson	Private	\$318,535	2	none listed	\$0	6	83.3%
Argonne Community Home	Jefferson	Private	\$345,274	none listed	none listed	\$0	6	100.0%
Arkansas Community Home	Jefferson	Private	\$302,557	4	none listed	\$0	6	100.0%
Bessemer Group Home	Jefferson	Private	\$432,436	1	1	\$500	8	87.5%
Cher-Ami of Gretna	Jefferson	Private	\$352,320	5	none listed	\$0	6	83.3%
Clemson Group Home	Jefferson	Private	\$447,772	3	none listed	\$0	8	87.5%
Delaware Community Home I	Jefferson	Private	\$339,781	2	none listed	\$0	6	100.0%
Delaware Community Home II	Jefferson	Private	\$355,855	2	none listed	\$0	6	100.0%
Delaware Group Home	Jefferson	Private	\$431,914	1	none listed	\$0	8	87.5%
Fayette Group Home	Jefferson	Private	\$412,036	5	1	\$500	8	87.5%
Fourth Street Group Home	Jefferson	Private	\$451,581	none listed	none listed	\$0	8	100.0%
Gadsden Community Home	Jefferson	Private	\$319,624	none listed	none listed	\$0	6	100.0%
Garden Street Community Home	Jefferson	Private	\$386,354	none listed	none listed	\$0	6	100.0%
Helena Group Home	Jefferson	Private	\$431,917	1	none listed	\$0	8	100.0%
Idaho Community Home	Jefferson	Private	\$611,081	none listed	none listed	\$0	6	83.3%
Idaho Street Community Home	Jefferson	Private	\$315,365	none listed	none listed	\$0	6	100.0%
Lochlomand Group Home	Jefferson	Private	\$393,457	none listed	none listed	\$0	8	75.0%
Magnolia Aris Group Home	Jefferson	Private	\$413,803	none listed	none listed	\$0	8	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Magnolia Central Avenue Community Home	Jefferson	Private	\$323,259	none listed	none listed	\$0	6	100.0%
Magnolia Deckbar Community Home	Jefferson	Private	\$367,644	none listed	none listed	\$0	6	100.0%
Magnolia Henican Group Home	Jefferson	Private	\$613,843	3	none listed	\$0	11	100.0%
Magnolia Hickory Avenue I Community Home	Jefferson	Private	\$332,191	2	none listed	\$0	6	100.0%
Magnolia Hickory Avenue II Community Home	Jefferson	Private	\$365,448	none listed	none listed	\$0	6	100.0%
Magnolia I-10 Service Road	Jefferson	Private	\$320,625	none listed	none listed	\$0	6	100.0%
Magnolia James Community Home	Jefferson	Private	\$297,637	none listed	none listed	\$0	6	100.0%
Magnolia Karen Group Home	Jefferson	Private	\$428,136	none listed	none listed	\$0	7	100.0%
Magnolia Maine Community Home	Jefferson	Private	\$324,792	none listed	none listed	\$0	6	100.0%
Magnolia Maison Central Avenue Community Home	Jefferson	Private	\$364,919	none listed	none listed	\$0	6	100.0%
Magnolia Maison St. George Community Home	Jefferson	Private	\$394,157	none listed	none listed	\$0	6	100.0%
Magnolia River Road Group Home	Jefferson	Private	no payments	1	none listed	\$0	7	unknown
Magnolia Saratoga Community Home	Jefferson	Private	\$318,235	none listed	none listed	\$0	6	100.0%

ICF/DD Name <sup>1</sup>	Parish <sup>1</sup>	Facility Type (May 2014)	Medicaid Reimbursement (FY 2013)	Deficiencies (FY 2013)	Sanctions (FY 2013)	State Fines (FY 2013)	Number of Beds (May 2014)	Occupancy Rate (May 2014)
Magnolia Schwegmann Community Home	Jefferson	Private	\$369,898	none listed	none listed	\$0	6	100.0%
Magnolia Shrewsbury Court Community Home	Jefferson	Private	\$317,734	none listed	none listed	\$0	6	100.0%
Magnolia Shrewsbury Road Community Home	Jefferson	Private	\$317,751	2	none listed	\$0	6	100.0%
Magnolia St. George Avenue Community Home	Jefferson	Private	\$302,595	none listed	none listed	\$0	6	100.0%
Magnolia Temple Street Group Home	Jefferson	Private	\$393,668	none listed	none listed	\$0	8	100.0%
Melbrook Community Home	Jefferson	Private (CEA)	\$508,795	4	none listed	\$0	6	100.0%
Seventeenth Street Group Home	Jefferson	Private	\$472,900	1	none listed	\$0	8	100.0%
St. Jude the Apostle Community Home	Jefferson	Private	\$276,649	none listed	none listed	\$0	6	83.3%
St. Rosalie Group Home	Jefferson	Private	\$435,421	none listed	none listed	\$0	8	100.0%
Stanford Community Home	Jefferson	Private	\$303,652	5	1	\$500	6	100.0%
Sts. Mary & Elizabeth Group Home	Jefferson	Private	\$359,716	none listed	none listed	\$0	8	62.5%
Thirty-Eighth Street Community Home	Jefferson	Private	\$391,346	none listed	none listed	\$0	6	100.0%
Twenty-Seventh St. Group Home	Jefferson	Private	\$376,199	2	none listed	\$0	8	87.5%
Vouray Group Home	Jefferson	Private	\$390,518	1	none listed	\$0	8	87.5%
Ocean Avenue Community Home	Orleans	Private	\$241,977	none listed	none listed	\$0	6	100.0%
Viola Community Home	Orleans	Private	\$325,313	2	none listed	\$0	6	100.0%
Source: Prepared by legislati	ve auditor's sta	ff using data from	m DHH.					

# **APPENDIX B: SCOPE AND METHODOLOGY**

We conducted this informational audit under the provisions of Title 24 of the Louisiana Revised Statutes of 1950, as amended. Our review focused on Medicaid intermediate care facilities for individuals with developmental disabilities (ICFs/DD) in Louisiana and covered State Fiscal Years (SFYs) 2011-2013. In some cases, we extended our scope to include historical and/or current information. Our topics included the utilization, cost, and quality of Medicaid ICFs/DD.

The procedures performed for an informational audit are significantly less than those required in a performance audit conducted in accordance with *Government Auditing Standards*. We did not assess data reliability, which is required in a performance audit conducted in accordance with *Government Auditing Standards*. Our procedures were limited to those we considered necessary to obtain information needed to address the topics we reviewed. This report provides information that we obtained, reviewed, and compiled relating to the utilization, cost, and quality of Medicaid intermediate care facilities for individuals with developmental disabilities (ICF/DD) in Louisiana. We believe the evidence obtained provides a reasonable basis for our conclusions based on our topics. To gather information to address our topics, we performed the following steps:

- Obtained information on Medicaid long-term care services offered to individuals who have developmental disabilities in Louisiana.
- Interviewed DHH Office for Citizens with Developmental Disabilities (OCDD) and Bureau of Health Services Financing (Medicaid) staff (Rate and Audit Review, Health Standards). Discussed topics with Louisiana Community and Residential Services Association officials.
- Observed a portion of an ICF/DD survey.
- Reviewed applicable state and federal ICF/DD laws, regulations, policies, and research.
- Reviewed recent state and national ICF/DD population statistics.
- Obtained current Louisiana Medicaid ICF/DD appropriations and resident data.
- Reviewed Medicaid ICF/DD reimbursement, monitoring, and enforcement processes.
- Analyzed SFYs 2011-2013 ICF/DD occupancy rates using DHH OCDD and Rate and Audit Review data.

- Reviewed national ICF/DD utilization trends by reading the following report: Services for Persons with Intellectual or Developmental Disabilities: Status and Trends through 2011 (University of Minnesota, Research and Training Center on Community Living, Institute on Community Integration, 2013).
- Analyzed SFYs 2011-2013 Medicaid ICF/DD reimbursement data and per diems.
- Reviewed the current status of the Louisiana Medical Assistance Trust Fund.
- Using SFYs 2011-2013 data maintained by DHH Health Standards, analyzed state ICF/DD deficiency and sanction data.
- Reviewed comparative research regarding ICF/DD quality in Louisiana and other states using Internet research and specific information from the following reports: *LTC Stats: Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID), October 2013 Update* (American Health Care Association) and *The Case for Inclusion 2014* (United Cerebral Palsy).
- Reviewed CalQualityCare.org website.